



Sagittariidae Designs

www.sagittariidae.com

Privacy Policy

1. Introduction

At Sagittariidae Designs (“we”, “our”, “us”), your privacy is important to us. This Privacy Policy explains how we collect, use, protect, and share your personal information when you use our website and services.

By accessing or using our website, you agree to the terms of this Privacy Policy.

2. Information We Collect

We may collect personal and non-personal information, including:

- Personal details: Name, email address, phone number, business name, and other contact details.
- Service-related information: Project requirements, service requests, billing details.
- Website usage data: IP address, browser type, pages visited, and other analytics information.
- Voluntary submissions: Information provided through forms, email, or direct communication.

3. How We Use Your Information

Your information may be used for:

- Providing web design, hosting, and related services.
- Communicating with you regarding enquiries, quotes, or support.
- Sending invoices, payment confirmations, or project updates.
- Improving our website, services, and customer experience.
- Sending marketing updates or newsletters (only with your consent).

4. Sharing of Information

We do not sell or rent your personal information. Information may only be shared:

- With trusted third-party service providers (e.g., hosting or email services) under confidentiality agreements.
- When required by law or legal processes.
- To protect our rights, property, or the safety of our users.



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5. Data Security

- We take appropriate technical and organizational measures to secure your personal information.
- Access is restricted to authorized personnel only.
- While we take reasonable steps, we cannot guarantee absolute security of information transmitted online.

6. Data Retention

We retain personal information only as long as necessary for the purposes set out in this policy or as required by law.

7. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections or updates to your information.
- Withdraw consent to marketing communications.
- Request deletion of your personal data, subject to legal obligations.

8. Cookies & Tracking

- Our website may use cookies to enhance user experience and collect analytics.
- You can disable cookies in your browser settings, but this may affect site functionality.

9. Updates to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

10. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us:

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✉ Email: eugene@sagittariidaedesigns.com

📍 Location: Secunda, Mpumalanga, South Africa